Comfort Dogs Program

Upon the 10th birthday of the dog, its performance and health is assessed to determine if it's time to retire from duty or not yet.

On average, 10 years it is the appropriate age to be relief from their service, as it is related to detection efficiency.

Retired dogs or dogs with some impediment or illness, which can still have a sporadic activity, are integrated into Senasica's First Comfort Dog Program, which seeks to take advantage of canine training to offer emotional support services to passengers at the Mexico City International Airport (AICM), and promote health culture at the same time.

In Mexico, there is a constant increase in the number of passengers traveling every day on domestic and international flights. The AICM is the busiest airport, with a record of 6.6% increase in the number of passengers in 2018 compared to 2017, a figure on the rise year over year.

The Comfort Dogs Program allows passengers to touch, pet, and learn about the history of the dogs that are dedicated to detecting food in luggage. Passengers might be stressed when at the airport, particularly when encountering flight delays, check-in problems or due to fear of flying, among other reasons.

This program has three objectives:

Improve the mood of passengers, as many are used to the company of pets, thus contributing stress relief and other benefits.

Inform passengers about risk products in luggage, thus raising awareness about pests and diseases that have a negative impact on the country's agro-alimentary production.

Promote the adoption of dogs, providing information on public shelters or shelters from which Senasica rescues puppies that are later trained as Canine Inspectors.

Currently, the first two comfort dogs are found at the Mexico City and Guadalajara airports.

Learn their stories

 He is Harley   This is Falco

Watch video: Comfort Dogs
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