

Complaints and Reports

Frequently Asked Questions about Organic Certification
under Mexico's Organic Product Law

1. It has been said that there are businesses that offer "dummy" or "pirate" certifications, is this true?

No. The list of certification bodies published on Senasica's website is made up of bodies that have been evaluated and approved to evaluate compliance with the Organic Products Law.

Should producers have questions about the certification processes implemented by the certifying bodies, they can write to info.orgánicos@senasica.gob.mx to obtain clarifying information about the certification process.

Consumers should verify that the labels show the certification number or code, identify the term "organic" and the logo of the certifying body; and if applicable, the National Distinctive of organic products (See labeling questions). If one of these elements is missing, you can write to info.orgánicos@senasica.gob.mx so that Senasica can verify whether the product is certified as organic or not and provide information on the organic integrity of the products.

2. How can false or non-officially validated certifications be identified?

The first thing is to check on the official website that the certifying body issuing the organic certificate is authorized by Senasica and is on the list of Organic Certification Bodies.

Once this has been done, the second step is to check with the certifying body that it has indeed issued the certificate and that the information and validity of the certificate is correct.

Should such information not be true, it is important to communicate it or consult info.orgánicos@senasica.gob.mx.

What to do if I suspect that a product labeled as organic is not?

Consult the guide for notifying the relevant authorities.