Telehealth Mexico

August 26th 2020 Adrián Pacheco López – Telehealth Director















Baja California Chihuahua Ciudad de México **Hidalgo Morelos** Nuevo León Sinaloa Veracruz Zacatecas

Some States that implemented Telehealth activities against covid 19



COVID-19 Actions



Che-kDgo is a mobile application, that tracks covid 19 symptoms, on people affected by. This managing to control and monitor the health of the population in a guaranteed and integrated way. Allows real-time monitoring of people who are in also establish isolation. communication with those of health charge in provides institutions, and rapid guidance the on effects of the disease

COVID-19 Actions SAL



- Tele Robotics: Virtual medical care for hospitalized patients through Rp-Vita Robots
- SALUDZAC APP : Attention and counseling in Prenatal Care and COVID
- Tele-Assistance (videoconference) To provide guidance and counseling to patients of programs such as family planning, Prenatal Care, Diabetes and Hypertension, Tuberculosis, Doctors who, due to their age, are at risk of COVID, were integrated by teleconsultation from home.
- Tele radiology: A consolidated telehealth programs that currently has a integreated network of general and community hospitals.
- Tele Education: A network of health centers and interconnected hospitals, that receive sessions at federal and state level

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COVID-19 Actions Chihuahua



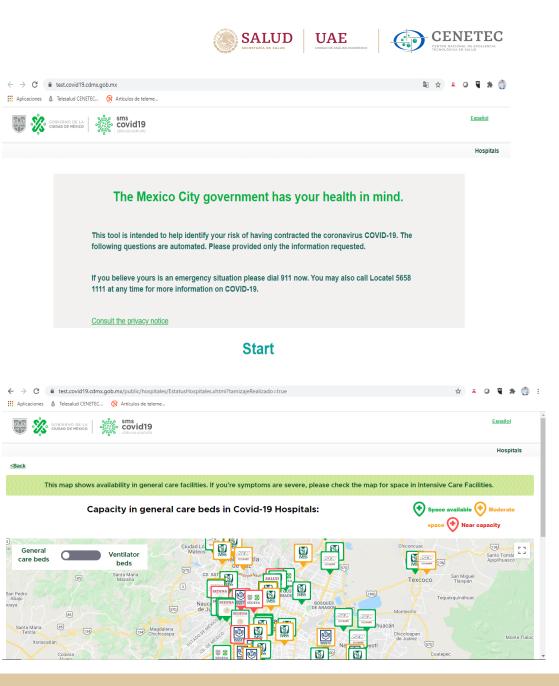
- Digital health
- Monitoring of Covid patients / using differents tools, equipment, software
- Telephone Medical Advisering
- Telephone subsequent follow-up consultation
- Videoconferences with patient and family patients
- Support 911 / with medical advisering
- Teleconsultations non covid
- Family-COVID patient visits
- Information provided to relatives of COVID patients (Hospitalized)
- Training, mentoring

COVID-19 Actions Ciudad de México

- Test
- SMS COVID-19 Information Service
- App (availability in general care facilities and intensive







COVID-19 Actions Hidalgo





Teleradiology

2978 diagnostics imaging

Virtual Visits to connect coronavirus patients

•700 video calls have been made between family members and the hospitalized patient at the COVID-19 Immediate Response Hospital in the municipalities of Actopan, Huehuetla, Huejutla and Pachuca.

Call center – pone calls (911)

•7,720 calls answered for COVID-19 guidance.

Video calls COVID-19 (911)

•882 COVID-19 health care video calls were made.

Sectorial Videoconference

•To facilitate remote work, in which work teams from each area of the Ministry of Health meet and collaborate online from any part of the state.

Telemonitoring in home

• Daily tele monitoring 21 covid19 patients and 82 teleconsultations.

Chatbot

• There were 467,490 total interactions of users connected by chatbot who requested medical advice from COVID-19.

Telemonitoring in hospitals

• Since it's implementation on July 12 of this year, 83 patients hospitalized for COVID-19 have been remotely monitored.

Teleconsultation of specialist

• A total of 772 teleconsultations have been made in more than 33 specialties, which represented savings for the beneficiaries of \$ 2,205,604.00.

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COVID-19 Actions Veracruz (SESVER)

- Implementation of COVID-19 Health Care Network.
- Periodic work-meetings with COVID-19 Hospitals.
- Continuous training at 59 Hospital Units and Health Centers.
- Training of Medical staff on Attention Centers CAME C-19.
- More than 100 video-conferences with exclusive topics COVID-19, reaching 6,092 connected participants in total and more than 200 hours of duration.
- Through replicated videoconferences, it was possible to couch 100% of SESVER staff reaching over 27,000 workers.
- Evaluation of clinical cases of maternal death.(Virtual meetings).



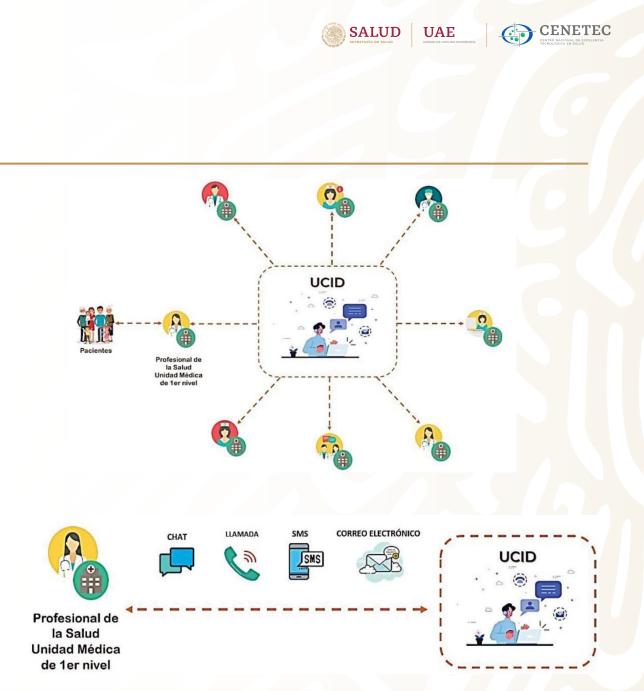




Telehealth inside APS-I MX (Primary attention care)

This document allows to identify technology and process (Telehealth) that strengthen resolution capacity of health workers at first-level medical units, and help to achive objectives of primary attention care.

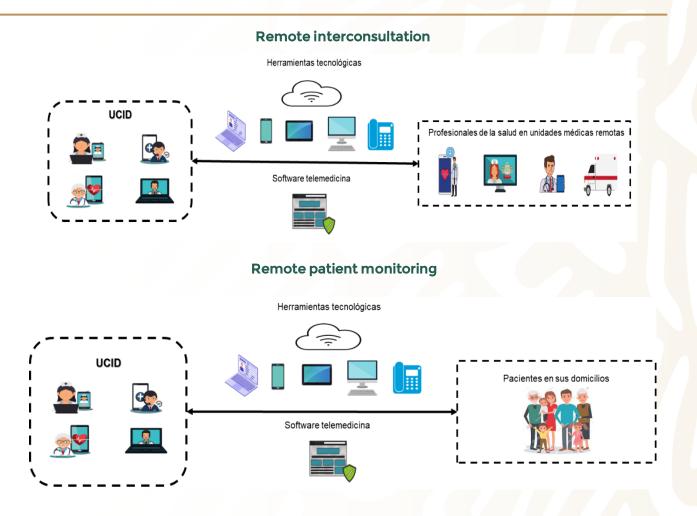




UCID CARE FOR CHRONIC DISEASES

The main objective of this document is to show how apply a simple and safety telehealth model to help continuity of healthcare of chronic patients.





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THANKS FOR YOUR ATTENTION!!

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