

**Cuadro 24. Quejas concluidas por principales motivos según entidad federativa relacionada.
Comisión Nacional de Arbitraje Médico, 2014.**

| Concepto | Total | ENTIDAD ^{a/} | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--------------|-----------------------|-----------------|---------------------|-----------|-----------|------------|-----------|-----------|------------------|-----------|------------------|------------|-----------|-----------|-----------|-----------|-----------|----------|------------|-----------|-----------|-----------|--------------|-----------------|-----------|-----------|-----------|------------|-----------|-----------|------------|-----------|-----------------|
| | | Aguascalientes | Baja California | Baja California Sur | Campeche | Chiapas | Chihuahua | Coahuila | Colima | Distrito Federal | Durango | Estado de México | Guanajuato | Guerrero | Hidalgo | Jalisco | Michoacán | Morelos | Nayarit | Nuevo León | Oaxaca | Puebla | Querétaro | Quintana Roo | San Luis Potosí | Sinaloa | Sonora | Tabasco | Tamaulipas | Tlaxcala | Veracruz | Yucatán | Zacatecas | No especificado |
| Principales Motivos ^{a/} | 8,976 | 16 | 77 | 70 | 30 | 68 | 149 | 29 | 24 | 5,864 | 40 | 1,302 | 98 | 45 | 71 | 70 | 15 | 32 | 9 | 77 | 27 | 20 | 19 | 107 | 230 | 19 | 27 | 50 | 106 | 15 | 95 | 134 | 41 | 0 |
| Accidentes e Incidentes | 75 | 0 | 0 | 0 | 1 | 1 | 3 | 1 | 1 | 49 | 0 | 6 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 4 | 0 | 2 | 0 | 1 | 0 | 1 | 0 | 1 | 0 |
| Atención de Parto y Puerperio | 92 | 0 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 51 | 1 | 18 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 5 | 0 | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 0 | 0 |
| Auxiliares de Diagnóstico y Tratamiento | 98 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 56 | 0 | 21 | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 7 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 |
| Deficiencias Administrativas | 496 | 1 | 4 | 3 | 1 | 7 | 10 | 2 | 4 | 283 | 0 | 87 | 12 | 2 | 6 | 5 | 1 | 1 | 0 | 3 | 3 | 3 | 2 | 6 | 18 | 4 | 4 | 5 | 5 | 2 | 5 | 7 | 0 | 0 |
| Diagnóstico | 3,450 | 10 | 32 | 24 | 12 | 23 | 50 | 6 | 9 | 2,253 | 15 | 562 | 31 | 19 | 19 | 27 | 6 | 17 | 3 | 35 | 9 | 7 | 4 | 33 | 77 | 3 | 4 | 17 | 40 | 5 | 35 | 53 | 10 | 0 |
| Relación Médico-Paciente | 2,299 | 1 | 17 | 28 | 5 | 22 | 35 | 13 | 2 | 1,542 | 16 | 288 | 25 | 14 | 23 | 16 | 3 | 6 | 3 | 17 | 8 | 3 | 6 | 29 | 49 | 6 | 7 | 10 | 25 | 3 | 27 | 34 | 16 | 0 |
| Tratamiento Médico | 613 | 3 | 8 | 5 | 3 | 2 | 7 | 3 | 0 | 409 | 0 | 78 | 10 | 4 | 4 | 6 | 1 | 1 | 0 | 5 | 4 | 1 | 2 | 8 | 15 | 3 | 1 | 4 | 9 | 0 | 5 | 12 | 0 | 0 |
| Tratamiento Quirúrgico | 1,853 | 1 | 14 | 10 | 7 | 10 | 43 | 4 | 8 | 1,221 | 8 | 242 | 16 | 6 | 19 | 14 | 4 | 7 | 3 | 14 | 3 | 5 | 5 | 25 | 55 | 3 | 9 | 13 | 25 | 5 | 18 | 24 | 12 | 0 |

Notas:

Se incluye más de un motivo por queja

^{a/} La entidad federativa reportada en las Gestiones Inmediatas y Quejas se refiere a la de la ubicación geográfica de la unidad médica involucrada en el asunto.

Fuente: Sistema de Atención de Quejas Médicas y Dictámenes (SAQMED).